

RedTreeSupport

Where Technical Expertise Defines Accuracy

#95 Mathura, First Floor 4th Main 2nd Floor
Srinivas Layout , Kithaganur Main Road
KR Puram , Bangalore -560036

What is RedTreeSupport?

RedTreeSupport is a dynamic and innovative company dedicated to providing unparalleled support solutions for businesses seeking to thrive in the ever-evolving landscape of technology and digital transformation.

With a commitment to excellence, our team at RedTreeSupport combines expertise, cutting-edge tools, and a customer-centric approach to deliver tailored support services that empower organizations to navigate challenges, maximize efficiency, and achieve their strategic objectives. From comprehensive IT support to strategic consultation, RedTreeSupport is your trusted partner on the journey.

Our mission is to align their business operations with robust IT security measures and tools. By enhancing their security infrastructure, we empower them to elevate their standing in IT security, fostering trust and credibility in the eyes of their clients.



Our Mission & Vision

- Mission: At RedTreeSupport, our mission is to empower businesses with innovative technology solutions, providing reliable support and guidance every step of the way. We strive to enhance operational efficiency, foster growth, and ensure data security, enabling our clients to achieve their goals and exceed expectations.
- Vision: Our vision at RedTreeSupport is to be the leading provider of comprehensive IT services, known for our commitment to excellence, customer-centric approach, and dedication to continuous improvement. We aspire to be the trusted partner for businesses seeking to leverage technology for sustainable success, driving innovation and transformation in the digital era.



We've Got You Covered

15+ Teammates Across the India	39+ Certifications	10+ IT Professionals
3+ Cybersecurity Professionals	5+ Customers Supported Globally	24/6/365 In-house SOC and NOC

Why RedTreeSupport?

- At RedTreeSupport, we are the catalysts of technological evolution, seamlessly navigating the dynamic landscapes of IT for businesses. Our suite of services, from strategic consulting and comprehensive IT setup for startups to rejuvenating technology for large enterprises, reflects our commitment to shaping resilient, secure, and future-ready infrastructures.
- We go beyond conventional support, offering specialized solutions such as Tech Revitalize, where we transform outdated technology with strategic planning and advanced tools, and Dataflow Forge, streamlining data centers to enhance efficiency while saving valuable time and costs.



Our Mission

Our mission is to be the trusted ally in your technological journey, providing tailored solutions, strategic guidance, and real-world case studies that speak to our expertise and dedication. At RedTreeSupport, we don't just meet your IT needs; we propel your business towards sustainable growth, operational excellence, and technological innovation.



Why RedTreeSupport?

01 Comprehensive Strategic Consulting:

Typical IT Support: Offers basic troubleshooting and issue resolution.
RedTreeSupport: Provides in-depth strategic consulting, understanding business needs, and future goals. Develops comprehensive Plans of Action (POA) for a holistic approach.

02 Technology Rejuvenation:

Typical IT Support: Focuses on maintaining existing systems.
RedTreeSupport: Introduces TechRevitalize, transforming outdated technology with strategic planning, advanced tools, and security enhancements.

03 Data Centre Optimization:

Typical IT Support: May lack proactive measures for data centre efficiency.
RedTreeSupport: Introduces DataFlowForge, streamlining data centres, reducing costs, and improving operational efficiency through automated monitoring and maintenance frameworks.

04 Cloud Transition Expertise:

Typical IT Support: May not specialize in seamless on-premises to cloud transitions.
RedTreeSupport: Facilitates smooth transitions from on-premises to cloud, optimizing costs and reducing the gap between development and production.

05 Tailored Solutions and Guidance:

Typical IT Support: Offers generic solutions.
RedTreeSupport: Tailors solutions based on unique client needs, providing expert guidance and real-world case studies for proven results.

06 Focus on Time and Cost Efficiency:

Typical IT Support: May not emphasize time and cost savings.
RedTreeSupport: Prioritizes time-sensitive needs, saving costs through efficient solutions and automated monitoring.

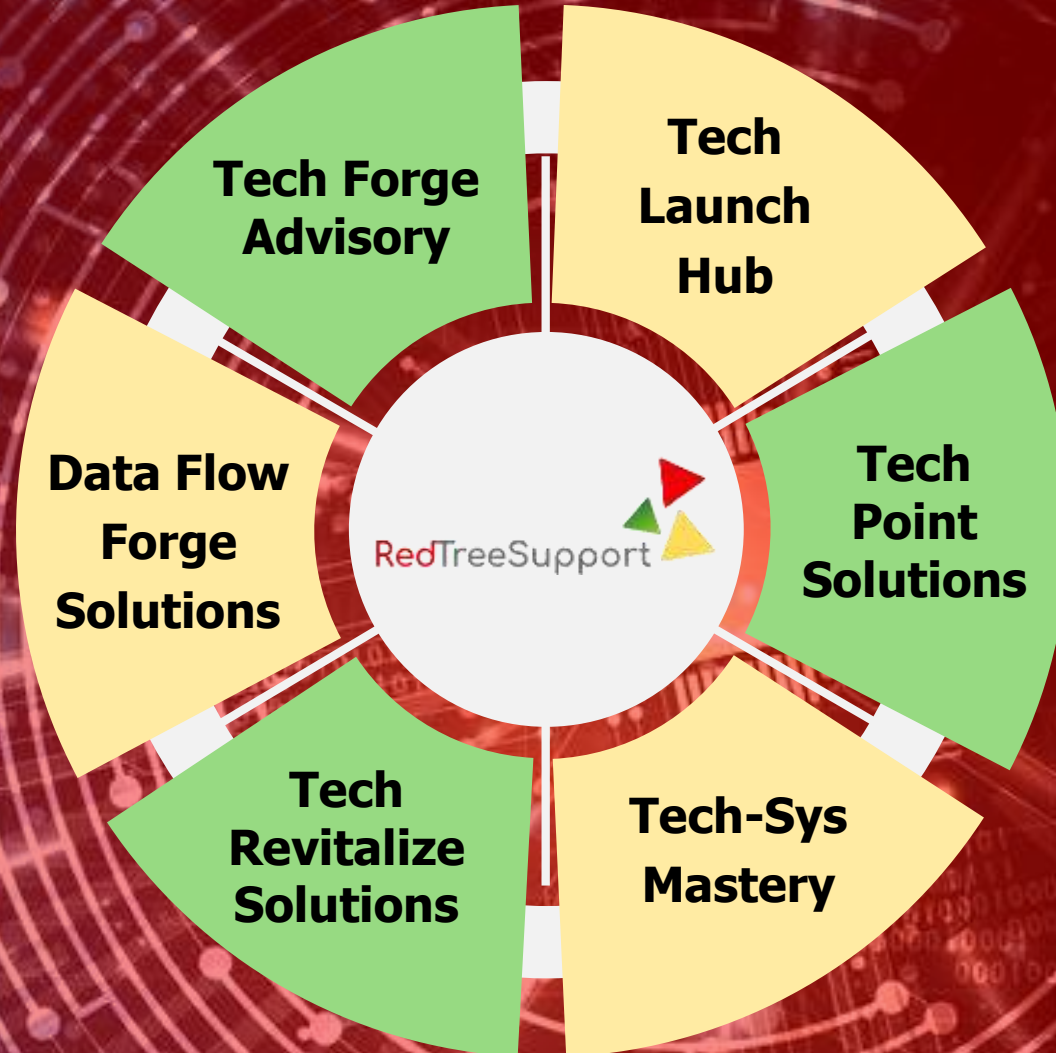
07 Holistic Approach to IT Operations:

Typical IT Support: Addresses immediate issues without a broader strategy.
RedTreeSupport: Offers a holistic approach, supporting clients in establishing and maintaining efficient IT operations aligned with business objectives..

08 Cloud Flexibility:

Typical IT Support: May not specialize in flexible cloud solutions.
RedTreeSupport: Provides expertise in hybrid solutions, allowing businesses to leverage the benefits of both on-premises and cloud environments.

What All Major Services?



Elevate your business with our advanced IT consulting. We conduct in-depth assessments, craft detailed Plans of Action, and provide tailored solutions. With a wealth of experience, our adept team streamlines decision-making and implements cutting-edge solutions. Partner with us to save time and energy, empowering your focus on core business operations and ensuring future scalability.



vCIO is the service that MSPs offer to customers. It refers to a dedicated MSP employee or a team managing the IT infrastructure of the client's company and planning its growth and development.

vCIO responsibilities are:

- Plan the technology roadmap for the next period
- Create budgets year over year
- Meet monthly/quarterly/annually to keep management aware and involved in IT evolution as the company grows
- Remain aware of the business' goals as to propose relevant technology solutions to accomplish them
- Advise on best practices
- Keep the company aware of technological trends relevant to their industry
- Become a business owner/executives go-to for ideas for the business, as IT will more than likely be involved
- Keep business owners/executives aware of compliance requirements with suggestions and plans for adhering to them
- Speak to clients regarding large technical issues/incidents
- Build relationships with all key vendors that play a role in the business' technology stack



Virtual CISO are now referred to as cyber security officers or cyber security chiefs. It has become an enormous need, as cyber threats have become a top concern among executives. The sophisticated nature and technology of an attack and the regulatory changes that are being created to combat it are evolving quickly and it becomes extremely difficult to keep the pace of change.

vCISO responsibilities are:

- Develop and implement a comprehensive cybersecurity strategy aligned with the organization's goals and risk tolerance.
- Develop and enforce cybersecurity policies, standards, and procedures to ensure compliance with industry regulations and best practices.
- Develop incident response plans and lead the response to cybersecurity incidents, including investigation, containment, and recovery efforts.
- Develop and deliver cybersecurity awareness and training programs to educate employees about cybersecurity threats and best practices.
- Establish and maintain effective cybersecurity governance structures, including oversight committees and reporting mechanisms.
- Prepare and present regular reports on cybersecurity incidents, vulnerabilities, and remediation efforts to executive leadership and board of directors.



- Empower your start-up's journey with our cutting-edge IT setup support, meticulously engineered to propel your trajectory to success. From the seamless integration of state-of-the-art hardware and software to the intricate configurations of network and server setups, we provide expert guidance at every phase.
- Our comprehensive suite of services extends beyond the fundamentals, encompassing advanced solutions such as Firewall deployment, Active Directory implementation, Access Point configuration, and access controllers. Furthermore, we offer remote monitoring and maintenance to ensure the ongoing integrity of your setup.
- Whether your operations span Education, Healthcare, Residential Apartments, or IT Parks, our tailored security solutions are finely tuned to address your specific needs and surpass your expectations. Allow us to be your trusted partner in constructing a secure and efficient IT infrastructure that drives your business forward.



- Red Tree Support has meticulously crafted a comprehensive framework that aligns seamlessly with the entire lifecycle of a company. Our commitment extends to fulfilling the distinct needs of both employees and the organization. Employees seek time and cost-effective technical solutions that enhance environment security, enabling companies to confidently showcase a secure environment to their clients. Simultaneously, Tech Experts benefit from a versatile platform, gaining exposure to multiple services and toolsets, fostering continuous learning and career growth.
- MSP support starts with 10 systems and extends to 100 systems and 150 users under Essential Summit Services. Companies reaching this threshold can choose to enhance their support experience by upgrading to Professional Peak Solutions, catering to 250 systems and 300 users. The pinnacle of our offerings is Enterprise Zenith Services, designed exclusively for large enterprises. This service provides fully tailored IT server solutions based on specific business requirements. A dedicated team of technically trained experts from Red Tree Support ensures a seamless integration process. We conduct regular meetings and establish reporting structures to provide ongoing updates on your IT infrastructure directly at your office premises.



Service Packages

	RTS BASE	RTS CARE	RTS PRO CARE
Device Management	✓	✓	✓
Application Management	✓	✓	✓
Inventory Management	✓	✓	✓
Basic Monitoring	✓	✓	✓
Basic Antivirus	✓	✓	✓
Pro Monitoring		✓	✓
Worry free Antivirus		✓	✓
Basic identity and access management		✓	✓
Pro identity and access management			✓
Zero Trust with Premium Monitoring			✓

Service Packages

	RTS BASE	RTS CARE	RTS PRO CARE
ISO 27100			
ISMS			
HIPAA			
GDPR			
SOC			
ITIL			
ISO/IEC 20000			
ISO/IEC 22301			
ISO 9001			
PCI DSS			
NIST(US)			
COBIT(US)			
SOX(US)			
ICSA (UK)			
ISO 45001 (UK)			
ISO 14001 (UK)			

Transforming businesses

- We excel in the revitalization of outdated technology, employing a meticulous blend of strategic planning, cutting-edge tools, and fortified security measures. Our methodology is anchored in the belief that seamless transitions are paramount, ensuring that every aspect of your technology evolution aligns with your organizational goals and operational efficiency.
- When it comes to modernizing your IT infrastructure, we leave no stone unturned. From comprehensive cloud migrations to robust security fortifications, we navigate each phase with precision and foresight. By leveraging advanced tools and techniques, we streamline processes, optimize performance, and mitigate risks to safeguard your digital assets effectively.



Transforming businesses

- Cloud Migration

Seamlessly shift your IT infrastructure from on-premises to the cloud, enhancing scalability and accessibility while minimizing disruptions.

- Cyber Security Enhancement

Fortify your digital defenses with strategic cyber security enhancements, safeguarding against evolving threats and ensuring resilience in the face of cyberattacks.

- Compliance & Audit Support

Ensure regulatory compliance and streamline audit processes with comprehensive support services.

- IT Automation & Reporting

We automate routine IT and datacenter tasks efficiently through PowerShell and shell scripting, while leveraging data and Power BI to generate advanced reports, enhancing operational insights and efficiency.

- Implementation Of Hybrid Solution

Efficiently implement hybrid solutions, seamlessly integrating on-premises and cloud environments to optimize performance and flexibility while maintaining data security and compliance.

- Zero Trust Configuration

Implement a Zero Trust configuration, where access is granted based on strict verification and continuous monitoring, ensuring heightened security against insider and external threats.



Empower your onshore operations with our expertise:

- Our proprietary solution, Data Flow Forge, is meticulously designed to revolutionize datacentre operations. By harnessing the power of PowerShell, shell scripting, and cutting-edge automation tools, we orchestrate operations with unparalleled precision and efficiency. This automation not only delivers accurate results but also enhances security by eliminating the potential for human error.
- With our approach, you can rest assured that your datacentre operations are in capable hands, optimized for maximum performance, reliability, and cost-effectiveness. Let us be your trusted partner in navigating the complexities of modern IT infrastructure, ensuring seamless operations and driving your business towards unparalleled success



Advanced IT Team Training is a comprehensive program designed specifically for IT professionals specializing in system administration, server administration, and network administration. Here are some brief details about the training:

Curriculum Highlights:

- Advanced System Administration Techniques
- Server Configuration and Optimization
- Network Design and Implementation Strategies
- Security Best Practices and Threat Mitigation
- Troubleshooting Complex IT Infrastructures
- Cloud Integration and Management
- Automation and Scripting for Efficiency
- Performance Monitoring and Optimization



Additional Serveries

- IT Staffing Solutions
- Computer Equipment Rental
- System & Systems Equipment Supply
- Technology Setup Support
- Software Licensing and Procurement



Technical and **Business Advancements:**

01 **Cloud Migration Excellence:**



Case Study: Transitioning from On-Premises to Cloud

RedTreeSupport facilitated a seamless migration for a large enterprise, moving critical workloads from on-premises servers to a cloud environment. This resulted in enhanced scalability, reduced operational costs, and improved accessibility.

02 **Security Enhancement Strategies:**



Case Study: Strengthening Security for a Financial Institution

RedTreeSupport collaborated with a financial institution to fortify its security infrastructure. Through the adoption of advanced security tools and protocols, the company experienced a significant reduction in cybersecurity threats and improved compliance with industry regulations.

03 **Efficiency Through Automation:**



Case Study: Streamlining Operations with Automation

A manufacturing company partnered with RedTreeSupport to introduce automation tools into its production processes. The result was a substantial increase in operational efficiency, reduced errors, and enhanced overall productivity.

04 **Business Agility with Hybrid Solutions:**



Case Study: Balancing Cloud and On-Premises Environments

RedTreeSupport assisted a client in achieving the flexibility of a hybrid IT environment. This allowed them to leverage the benefits of both on-premises and cloud solutions, tailoring their infrastructure to specific business needs.

Our Client

<p>Solutioner</p> <p>★★★★★</p>	<p>SVenkatesanCO</p> <p>★★★★★</p>	<p>IOTEL</p> <p>★★★★★</p>	<p>Vhypotenuse</p> <p>★★★★★</p>
<p>Marutee</p> <p>★★★★★</p>	<p>SmartBorn</p> <p>★★★★★</p>	<p>Karthikagro</p> <p>★★★★★</p>	<p>Sanjayk&Co</p> <p>★★★★★</p>